



**Self-Help  
Enterprises**

# Emergency Services Programs

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MADERA COUNTY DROUGHT WORKGROUP

NOVEMBER 17, 2023

# Emergency Services

Scope of Work



Emergency Preparedness, Outreach, & Engagement



Interim Tanks & Hauled Water



Interim Bottled Water



Water Well Repair, Replacement, & Connections



Water Quality Testing and Filtration



Education & Resiliency



# Income-Eligibility Criteria

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## Interim Solutions

≤ 150% MHI	\$126,146	Up to 24 Months
≥ 150% MHI	\$126,146	Up to 12 Months

## Long-Term Solutions

≤ 80% MHI	\$67,278	Eligible
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# Current Enrollees for Madera County

Tank & Hauled Water	405
Bottled Water Total	394
Domestic Wells	359
MD 08 North Fork (System)	35
Water Well Repair/Replacement	
Applications in Queue	128
"Ready to go"	23
Completed YTD	50
Water Quality	
Wells Tested YTD	18
POU/POE Installed YTD	12

# Program Contact Information

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- **Drought Support Line** for residents experiencing well failure: 559-802-1685  
[DroughtSupport@selfhelpenterprises.org](mailto:DroughtSupport@selfhelpenterprises.org)
- **Bottled Water:** 559-802-1284 [BottledWater@selfhelpenterprises.org](mailto:BottledWater@selfhelpenterprises.org)
- **Water Well Repair, Replacement, Connections:** 559-802-1289 [WaterWells@selfhelpenterprises.org](mailto:WaterWells@selfhelpenterprises.org)
- **Water Quality:** 559-802-1285 [WaterQuality@selfhelpenterprises.org](mailto:WaterQuality@selfhelpenterprises.org)

Funding for this project has been provided in full or in part under the Safe and Affordable Funding for Equity and Resiliency (SAFER) Drinking Water Program through an agreement with the State Water Resources Control Board. The contents of this document do not necessarily reflect the views and policies of the foregoing, nor does mention of trade names or commercial products constitute endorsement or recommendation for use.